

W-02015A-03-0724

ORIGINAL



0000057336

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Deb ReaganPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 54769Date: 8/24/2006Complaint Description: 08Z Rate Case Items - OtherFirst:Last:Complaint By:

James C. "Bing"

Brown

Account Name:

James C. "Bing" Brown

Home: [REDACTED]Street:

[REDACTED]

Work:City:

Payson

CBR:State:

AZ

Zip: 85541

is:Utility Company:

Beaver Valley Water Company, Inc.

Division:

Water

Contact Name:

Raymond Ward

Contact Phone: (928) 474-5759Nature of Complaint:

***** W-02015A-03-0724 *****

8/22 - Customer left v/m message requesting info about the best way to make a comment in support of Mr. Davoren in this matter.

8/23 - Received following e-mail from customer -

STATEMENT CONCERNING BEAVER VALLEY WATER COMPANY, DOCKET NUMBER W-02015A-03-0724

I am James C. (Bing) Brown III, a resident of Beaver Valley and a customer of Beaver Valley Water Co. I have had 35 years professional experience with the water utility business; of that total, 24 years were with Salt River Project and 11 years were with the City of Phoenix Water Services Department. At both utilities I was a member of management specializing in public, employee and customer relations.

During my time in Beaver Valley my wife, Carol, and I have had water service from the Beaver Valley Water Company. During our first years here the operators of the company were Gene Ward and Ed Delaney. For the last few years the operator has been Michael Davoren. In my opinion, the quality of both the service and the water delivered has been superior under Mr. Davoren's tenure.

This is not to demean the efforts of the prior operators, but to support Mr. Davoren's purchase of the company and the issuance of a Certificate of Convenience and Necessity to him.

The record will show that such action has been drawn out much too long, primarily for reasons outside the control of Mr. Davoren.

Signed: James C. (Bing) Brown III

[REDACTED]

Arizona Corporation Commission

DOCKETED

AUG 24 2006

DOCKETED BY

NR

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Payson, AZ 85541
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/23 - Returned customer's call and advised customer of the options available to him. He indicated he would send me an e-mail that could be placed in the Docket for this matter.

8/24 - Sent following e-mail to customer -

Mr. Brown -

Your e-mail was received and will be filed with Docket Control in this matter.

The Commission values comments from customers and appreciates the time you have taken to voice your opinion in this matter.

Deb Reagan
Utilities Division
AZ Corporation Commission
End of Comments

Date Completed: 8/24/2006

Opinion No. 2006 - 54769
